

**Assessment/Diagnostic & Treatment Services
CATEGORY A & CATEGORY B**

Assessment/Diagnostic & Treatment Services are covered by Medicaid/Other third party payor or Charity Care -

Medicaid Covered Services: - Refer to Bureau for Medical Services Medicaid Policy Manuals

Medicaid– <http://www.dhhr.wv.gov/bms/Pages/ProviderManuals.aspx>; Applicable Manuals: Chapter 502 - Behavioral Health Clinic, Chapter 503 – Behavioral Health Rehabilitation, Chapter 519 – Practitioner (Psychiatric) Services, Chapter 521 – Psychological Services, Chapter 523 – Targeted Case Management

Charity Care: - Refer to Bureau for Behavioral Health and Health Facilities Charity Care Policy

Charity Care – <http://www.wvdhhr.org/bhbf/resources.asp>

**Assessment/Diagnostic & Treatment Services - Crisis Services
CATEGORY A
(grant covered services)**

CODE	DESCRIPTION	DEFINITION	CREDENTIALS
H0030 HW (unit= event)	Crisis Phone Call	Services provided in response to phone calls made by a consumer who perceives he or she is involved in a crisis and request immediate assistance. Services may include, but are not limited to, assessment, triage, referrals, information and/or crisis resolution. Services may be provided to active clients, previous active clients whose cases have been closed, individuals previously unknown to the provider, or any individual, family member, or community resident who perceives he or she is involved in a crisis.	Credentials specified in Statement of Work
S9484 HW (unit = 1 hour)	Crisis Response - Intervention Services (not covered by Medicaid/Other Payor)	Community-based Crisis Response services are immediate, crisis-oriented services designed to ameliorate or minimize an acute crisis episode and/or to prevent inpatient psychiatric hospitalization or medical detoxification. Services are provided to adults, adolescents, and their families or support systems who have experienced a breakdown of their normal strategies or resources and who exhibit acute problems or disturbed thoughts, behaviors, or moods. Services are characterized by the need for highly coordinated services across a range of services systems. Components include crisis prevention, primary assessment, acute crisis response and support services.	Credentials specified in Statement of Work
G9012 HW (unit = event)	Involuntary Commitment Linkage Services	Activities performed that relate to the involuntary commitment process, specifically related to a BHBF Contractor's responsibilities in that process. Activities may include, but are not limited to, assisting a mental hygiene commissioner or circuit clerk in setting up hearings, obtaining information for the evaluator and other parties in the process, participating in the hearing, identifying and securing the most integrated setting for an individual for whom probable cause is found, assisting in the development of a voluntary treatment agreement, or linking an individual in need of services but for whom probable cause is not found to essential and desired services. This service may also include working with or obtaining information from collateral sources, such as family or community members.	Credentials specified in Statement of Work
H0002 HW (unit = event)	Involuntary Commitment Certification Services	Activities related exclusively to the certification for the involuntary commitment process. It includes the professional evaluation and expert testimony during the involuntary commitment hearing. Behavioral health screening to determine eligibility for admission to treatment program	Credentials specified in Statement of Work

**Care Coordination Services
Category B
(grant covered services)**

CODE	DESCRIPTION	DEFINITION	CREDENTIALS
<u>Master's Level</u> G9012 HO HW <u>Bachelors</u> <u>Level</u> G9012 HN HW <u>High School—</u> <u>GED Level</u> G9012 HM HW ALL (unit = event)	Care Coordination	Care Coordination is designed to obtain, connect and provide services and supports to eligible individuals who wish to remain the in the community. Care Coordination targets individuals who need to be screened/assessed and/or have a diagnosis of mental illness, substance abuse, developmental delay, or a co-occurring disorder and who are at risk for psychiatric inpatient admission, other residential or out of home placement. Care Coordination also covers individuals who have been designated Medley in the October 8, 1981 Consent Decree in the case of Macel Medley, et al., Plaintiffs, v. Leon Ginsberg et al., Defendants; Civil Action No. 78-2009 CH. who do not receive service coordination/case management/care coordination services via a Home and Community Based Waiver, ICF/MR, Nursing Facility or other state designated Medley case management entities.	Credentials specified in Statement of Work

**Assessment/Diagnostic & Treatment Services
Category C
(grant covered services)**

CODE	DESCRIPTION	DEFINITION	CREDENTIALS
H0023 HW (unit = per diem)	General Support Services (Supportive Residential Services)	General Support Services is a structured program that is designed to promote the acquisition, retention, or improvement in self-help, socialization, and adaptive skills related to living in the community. Services are intended to provide for the daily living needs of the consumer and can be provided at any time of day or night that is necessary to meet the individual's needs. General Support activities are designed to foster the acquisition of skills, appropriate behavior, greater independence, and personal choice. Activities must occur during naturally occurring routines of the day for the member. General Support activities in the plan must be developed exclusively to address the needs of the individual. Activities should not be integrated to occur concurrently with personal or work activities of a staff member. This includes such activities such as socialization, shopping, transporting or delivery needs of the staff member. General Support services must be based on assessment, be person-centered/goal oriented, and with meaningful/productive activities	Paraprofessional: High School/GED; specific training in Motivational interviewing and disability specific training – Must be under the supervision of fully trained and licensed staff operating within the scope of their professional practice and training. Professional staff must have training in Motivational Interviewing.

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		that are guided by the member's need wishes, desires, and goals.	
H2032 HW (unit = 15 minutes)	Socialization Support Program/Activity Therapy	This is a structured program of ongoing, regularly scheduled, support activities that encourage socialization with peers and other member of the community, but are not otherwise reimbursable under other procedure codes. The program must offer a schedule of support activities that may include Leisure and Social Skill Development Activities and Support Group Activities. The minimal hours program is expected to operate is 4 to 6 hours one day per week.	High School/GED; specific training in Motivational interviewing and disability specific training – Must be under the supervision of fully trained and licensed staff operating within the scope of their professional practice and training and/or Bachelor's or Master's Level staff working under the supervision of fully trained and licensed staff operating with the scope of their professional practice and training. Must have training in Motivational Interviewing and counseling techniques
S5151 HW (unit = per diem)	Respite Care	Respite care services are a program of care, in a supervised setting, for individuals with or at risk of serious emotional or behavioral disorders, or severe mental illness and/or serious addictive disorders and/or developmental disabilities. The purpose of respite is to sustain the family or other primary caregiver by providing those individuals with time-limited temporary relief from the ongoing responsibility of care. Respite may be provided on either a plan or an emergency basis.	Paraprofessional: High School/GED; specific training in Motivational interviewing and disability specific training – Must be under the supervision of fully trained and licensed staff operating within the scope of their professional practice and training.
S9123 HW (unit = 1 hour)	RN Services - IN HOME	Nursing Services provided in the home listed in the Treatment plan which are within the scope of the State's Nurse Practice Act are provided by a registered nurse	Registered Nurse within the scope of their License
S9124 HW (unit = 1 hour)	LPN Services - IN HOME	Nursing Services provided in the home listed in the Treatment plan which are within the scope of the State's Nurse Practice Act are provided by a licensed Practical Nurse	Licensed Practical Nurse within the scope of their License
T1002 HW (unit = 15 minutes)	General and Administrative Nursing Services RN	Nursing Services listed in the Treatment plan which are within the scope of the State's Nurse Practice Act are provided by a registered nurse	Registered Nurse within the scope of their License
S9986 HW (unit = per event)	Assistance with Indigent Medication Applications Medical Assistant LPN	Assistance with Indigent Medication Applications by an LPN or a Medical Assistant.	Medical Assistant and/or Licensed Practical Nurse within the scope of their License

**Specific Approved Programs
Targeted Services
(grant covered services)**

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CODE	DESCRIPTION	DEFINITION	CREDENTIALS
SUBSTANCE ABUSE AND/OR CO-OCCURRING			
H2035 HV (unit = per hour)	Substance Abuse Outpatient Services	Substance Abuse Outpatient Services offers outpatient diagnostic, treatment and referral services. Therapies offered involve skilled treatment services, which may include individual and group counseling, motivational enhancement, opioid substitution therapy, family therapy, educational groups, occupational and recreational therapy, psychotherapy or other therapies. Such services are provided in an amount, frequency and intensity appropriate to the individual's treatment plan. Motivational enhancement and engagement strategies are used in preference to confrontational approaches. The program adheres to the <i>Patient Level of Care Criteria</i> set forth by the American Society of Addictions Medicine (ASAM) for the level of services offered by a Substance Abuse Outpatient program.	Credentials specified in Statement of Work
H0015 HV (unit = event)	Substance Abuse Intensive Outpatient Services	Substance Abuse Intensive Outpatient Services offers services for individuals who have a primary substance abuse and substance dependence diagnosis (es). Services may be offered during the day, before or after work or school, in the evening or on a weekend. The program permits services to be offered while also allowing individuals the opportunity to apply their newly acquired skills in "real world" environments. Motivational enhancement and engagement strategies are used in preference to confrontational approaches. Treatment interventions and modalities are tailored to engage individuals who are at varying levels of developmental maturity and address any identified special needs. The program has the capacity to arrange for and/or provide psychiatric assessment and treatment, psychological and/or educational testing for learning disorders, professional group and individual counseling, family counseling, and primary care medical assessment and treatment. Coordination and/or linkages with other providers may include special or alternative education services, juvenile justice probation and supervision, foster care support services, public benefit coordination or other social service agency interventions. In addition, the program has active affiliations with other levels of care and can help the individual access support services such as childcare, vocational training and transportation. Length of service is individualized and based on clinical criteria for admission and continued treatment, as well as the client's ability to make progress on individual treatment/recovery goals. Six weeks to one year may be typical. The program adheres to the <i>Patient Level of Care Criteria</i> set forth by the American Society of Addictions Medicine (ASAM) for the level of services offered by a Substance Abuse Intensive program.	Credentials specified in Statement of Work
H2034 HV (unit = per diem)	Residential Substance Abuse Non Treatment Recovery Home	The Non Treatment Recovery Home (Transitional Living Program) is intended to assist those individuals for a period of twelve (12) to eighteen (18) months or until it is determined that an individual is able to safely transition into a less restrictive environment. There are designed specifically for Adults with Substance Abuse disorders and Adolescents transitioning to Adulthood.	Credentials specified in Statement of Work
SA Detox, H0012 HV (unit = per diem)	SA Detox in a Residential Program – Outpatient Adult	Detoxification that occurs in a residential environment is an organized service that provides supervision, observation, support and medically monitored treatment twenty-four hours a day in a residential environment to individuals who are intoxicated or experiencing withdrawal.	Credentials specified in Statement of Work
S9480 HW	Step Down Services	– Step Down Services are Intensive Outpatient Psychiatric Services designed for individuals age eighteen (18) and	Credential specified in

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(unit = per diem)		older currently residing at a state/diversion psychiatric facilities (with a priority given to those who have resided there for more than six consecutive months) who have either a serious mental illness or a serious mental illness and a substance-related disorder or developmental disability and are in need of intense monitoring post hospitalization.	Statement of Work
H0018 HV (unit = per diem)	SA Treatment in a Residential Setting Adult - Short Term	Substance Abuse, Residential Treatment, Adult, Short Term programs are clinically managed, high intensity and are co-occurring capable. The typical length of stay for the program is approximately 30 days. The program adheres to the Level of Care Guidelines set forth by the American Society of Addictions Medicine (ASAM) for the level of services offered by a Substance Abuse, Residential Treatment, Adult, Short Term Program. The program operates in collaboration with community based obstetric/gynecological, pediatric, primary care and public health entities in order to coordinate healthcare.	Credentials specified in Statement of Work
H0019 HV (unit = per diem)	SA Treatment in a Residential Setting-Long-term	<p>Substance Abuse, Adult, Residential Services offer organized treatment services that feature a planned regimen of care and are affiliated with permanent facilities where individuals can safely reside. The program provides 24/7 residential services in amalgamation with outpatient and intensive outpatient evidenced based behavioral health services for individuals ages 18 and older who have a primary diagnosis of chemical dependence. The residential component of the program provides for a safe, abstinence-based, gender-based supportive and structured environment in which residents can relearn skills in a sober condition necessary to help them establish and maintain long-term sobriety. The outpatient and intensive outpatient component of the program is dual diagnosis capable and designed to meet the emerging needs of women with an addiction and/or mental health disorder (co-occurring condition).</p> <p>The program is gender specific, trauma informed and adheres to the Patient Level of Care Guidelines set forth by the American Society of Addictions Medicine (ASAM) for the level of services offered by a Substance Abuse, Residential Treatment, Adult, Long Term, Women's program.</p>	Credentials specified in Statement of Work
MENTAL HEALTH AND/OR CO-OCCURRING			
H2031 HW (unit = per event)	Drop-In Center	A Drop-In Center offers a space that is accepting, safe, supportive, and normalizing; where individuals can feel welcomed and grow in self-worth, dignity, and self-respect. It is a place where they can learn about community supports that may be available for them. Programming needs to include information and referral, and advocacy, with a strong emphasis on empowering and teaching individuals to be independent, and involving them in providing support to other consumers. The program emphasizes self-directed socialization; the Drop-In Center may offer a publicized schedule of socialization activities that may include games, discussion groups, small group recreation or group participation in a community event. The Drop-In Center can be in collaboration with other programs such as Comprehensive Community Support Services (Community Focus Treatment).	Credentials specified in Statement of Work
H2001 HW (unit = ½ day)	Day Support Program	Day Support, rehabilitative oriented, is a program of ongoing, regularly scheduled support activities that are recovery oriented and focuses on the strengths and abilities that will enable people with a behavioral health disorder to live learn and participate fully in their communities. The program offers a schedule of support activities that includes Leisure and Social Skill Development Activities and Support Group Activities. Day Support program can offer a	Credentials specified in Statement of Work

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		variety of predetermined schedules including weekends and evenings.	
H2012 HW (unit = per hour)	Day Treatment Program	Day treatment programs, rehabilitative oriented, provide a range of services/supports that includes training and services to promote community integration. The intensity, type and location of these activities would be based on the individual's need to remain in the community. The program is "Recovery Focused", with the recognition that Recovery is a process, beginning with a diagnosis and then moving into successful management of the illness. Day Treatment needs to complement other forms of treatment and community support. The focus of the program is on setting goals, not symptoms. The program assists the individual: (1) to obtain knowledge about his/her illness and the treatment options that are available them, (2) to become empowered through the supports of peers/family members and ultimately moving to the point where the individual can manage their own illness by helping others, (3) to gain life skills and interpersonal skills, (4) in achieving practical goals (where the individual can truly integrate) in the community where he/she chooses to live, learn, work, socialize, and play.	Credentials specified in Statement of Work
H0043 HW (unit = per diem)	Supportive Housing – (Residential Support Slots)	<u>Supportive Housing (Residential Support Services)</u> are designed to provide supervision and support for up to sixteen (16) hours per day seven (7) days a week for residents residing in an integrated community setting. Residential Support Services provide the necessary supervision and assistance with activities of daily living and instrumental activities, up to sixteen (16) hours a day, so that the individual can successfully live in the community. The staffing pattern is tailored for each person based on his or her person-centered individualized care plan. Comprehensive community support services, per diem	Credentials specified in Statement of Work
H0018 HW (unit = per diem)	Adult MH Residential – Transitional Group Home	Transitional Living Programs (TLP) provide time limited safe housing for individuals with psychiatric and/or co-occurring disorders. Services and supports focus on recovery. The main function of the program is on securing housing and support services so that the individual can live successfully in the community. Targeted Population: Residents are men and women, age eighteen (18) and older, with psychiatric and/or co-occurring substance abuse and mental health disorders that are experiencing or are at high risk for homelessness. Priority for acceptance into the program will be given to individuals at one of the state/diversion psychiatric facilities who have been approved for discharge but have no place to go.	Credentials specified in Statement of Work
H0018 HW (unit = per diem)	Adult Residential MH Group Home –Short Term	<u>Group Homes</u> are specialized living units designed to help people who substantially lack independent livings skills to obtain those skills necessary to move to a less restrictive setting. The goal of Group Homes is to support the development of an integrated residential program that includes the supports and environmental adaptations necessary to ensure general safety. 24/7 Supervised Behavioral health; long -term residential (typically less than 30 - 90 days)	Credentials specified in Statement of Work
H0019 HW (unit = per diem)	Adult Residential MH Group Home – Long Term	<u>Group Homes</u> are specialized living units designed to help people who substantially lack independent livings skills to obtain those skills necessary to move to a less restrictive setting. The goal of Group Homes is to support the development of an integrated residential program that includes the supports and environmental adaptations necessary to ensure general safety. 24/7 Supervised Behavioral health; long -term residential (typically more than 30 days)	Credentials specified in Statement of Work

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FORENSIC

H0019 H9 (unit = per diem)	Adult Residential - Group Home BH Adult Forensic	<u>Group Homes</u> are specialized living units designed to help people who substantially lack independent livings skills to obtain those skills necessary to move to a less restrictive setting. The goal of Group Homes is to support the development of an integrated residential program that includes the supports and environmental adaptations necessary to ensure general safety. 24/7 Supervised Behavioral health; long -term residential (typically more than 30 days)	Credentials specified in Statement of Work
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SPECIAL NEEDS

H0019 HK (unit = per diem)	Residential Services Special Needs	<p>Special Needs Services are individually designed to provide support services to persons for whom no other treatment and living arrangement have been successful in diminishing their risk of hospitalization.</p> <p>Persons receiving Special Needs services have been determined by both the Bureau for Behavioral Health and Health Facilities and the grantee to be in need of specialized supervision and monitoring in order to live successfully in a community setting. Individuals have a wide range of histories that include aggressive, assaultive, sexually offensive behavior and medical non-compliance. In some instances, these individuals are required to have this level of intensive intervention per a court order.</p>	Credentials specified in Statement of Work
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DEVELOPMENTAL DISABILITIES

<u>Ch/Ad without waiver</u> H0045 HW (unit = per diem)	Developmental Disabilities Crisis Respite Services - Residential Setting	<p>Crisis Respite programs provide short term residential services which offer intermediate level of care services when individuals with disabilities are at risk of involuntary hospitalization or homelessness because of behavioral, psychiatric or situational variables. Crisis respite services serve as a temporary substitute for necessary services and supports to ameliorate risk to the basic life, health and safety of individuals with developmental disabilities or co-existing conditions of mental illness including substance abuse.</p> <p>Crisis respite services may be used to ameliorate emergent, urgent and critical situations for persons with a developmental disability that limits their capacity to sustain community based living with total independence. Individualized services are designed to provide daily living assistance, services and supports at the level of necessary intensity to ensure ongoing sustainability of community-based living. Comprehensive services include residential services, professional collaboration, behavioral consultation, community resource development and advocacy services. Temporary housing is made available in emergency situations to ensure protective oversight, ameliorate the crisis and facilitate return of the individual to their own community-based home or appropriate setting within 5 days or less.</p> <p>All services will be provided utilizing sound behavioral and training principles including Positive Behavioral Support, which will be utilized to develop and implement behavioral plans. The program will serve individuals from all service areas of the state (not inclusive of those individuals served by the grantee) regardless of funding source and or their ability to pay. This includes individuals who have been discharged from the Bureau for Behavioral Health and Health Facilities (BHHF) designated psychiatric facilities.</p>	Credentials specified in Statement of Work
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